

# COVID-19: Infection Prevention and Control (IPAC) for Regulated Health Professionals

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Current as of June 22, 2020

# Disclaimer

- The information presented in this webinar is only current as of the date it was presented or recorded
- For any discrepancy between this information and your College's guidance, please contact your College

# Objectives

- At the end of this webinar, participants will:
  - Be aware of the routine and COVID-19 specific IPAC measures they need to take to protect patients and staff
  - Know where to obtain Ministry guidance and PHO resources to support safe clinical practice

# Resources

## Public Health Ontario (PHO)

- Our mandate is to provide scientific and technical advice and support to clients working in government, public health, health care, and related sectors

## Public Health Units (PHU)

- [PHU locator](#)



Getty image

# Resources (continued)

## Public Health Ontario's Role

- Scientific and technical advice on IPAC
- Contact for questions on IPAC best practices and how to implement them within your setting

## Public Health Unit's Role

- Responsible for enforcing and direction related to a number of Public Health issues including IPAC
- Involved in Outbreak management
- Contact for questions on exposures, clearance, testing and contact tracing

# IPAC Regional Support Teams

- [ipaceast@oahpp.ca](mailto:ipaceast@oahpp.ca)  
613-903-4180 or 1-866-833-8868
- [ipacnorth@oahpp.ca](mailto:ipacnorth@oahpp.ca)  
1-888-378-4916
- [ipacwest@oahpp.ca](mailto:ipacwest@oahpp.ca)  
226-779-1940 or 1-866-916-1127
- [ipacentralwest@oahpp.ca](mailto:ipacentralwest@oahpp.ca)  
519-624-9781 or 1-866-276-6995
- [ipacentral@oahpp.ca](mailto:ipacentral@oahpp.ca)  
647-260-7560 or 1-866-285-3525
- Use this [map](#) to help locate your region

# Ministry of Health (MOH) resources

The screenshot shows the Ontario Ministry of Health website. At the top left is the Ontario logo and the text "Ontario Ministry of Health Ministry of Long-Term Care". At the top right are the links "Ontario.ca" and "Français". Below the header is a search bar and a navigation menu with "HOME", "PUBLIC INFORMATION", "HEALTH CARE PROFESSIONALS", and "NEWS ROOM". A red banner reads "Ministry Status: Activation Status" with a "LEARN MORE >" link. Below this is a "COVID-19" section with the heading "Guidance for the Health Sector". To the right of the heading are "E-MAIL" and "PRINT" icons. A table shows "Last reviewed" and "Last updated" as June 4, 2020. A list of links includes "Case Definition", "How to help", "Travelers from outside of Canada", "Guidance Documents", "Health Sector Resources", "Long-Term Care Home / Retirement Homes Resources", and "Symptoms, Screening, and Testing Resources". A left sidebar contains a menu with "Health and Long-Term Care", "Public Information", "Health Care Professionals", "Emergency Planning and Preparedness", "Coronavirus", "COVID-19", "COVID-19 Guidance for the Health Sector", "Directives, Memorandums and Other Resources", and "MERS Coronavirus".

Ontario.ca | Français

Ontario

Ministry of Health  
Ministry of Long-Term Care

Search

HOME PUBLIC INFORMATION HEALTH CARE PROFESSIONALS NEWS ROOM

Health and Long-Term Care

- Public Information
- Health Care Professionals
  - Emergency Planning and Preparedness
- Coronavirus
  - COVID-19
    - COVID-19 Guidance for the Health Sector
  - Directives, Memorandums and Other Resources
- MERS Coronavirus

Ministry Status: Activation Status [LEARN MORE >](#)

E-MAIL PRINT

## COVID-19

### Guidance for the Health Sector

Last reviewed	June 4, 2020
Last updated	June 4, 2020

- [Case Definition](#)
- [How to help](#)
- [Travelers from outside of Canada](#)
- [Guidance Documents](#)
  - [Health Sector Resources](#)
  - [Long-Term Care Home / Retirement Homes Resources](#)
  - [Symptoms, Screening, and Testing Resources](#)

Source: Ontario. Ministry of Health. COVID-19: guidance for the health sector [Internet]. Toronto, ON: Queen's Printer for Ontario; 2020 [cited 2020 May 25]. Available from: [http://www.health.gov.on.ca/en/pro/programs/publichealth/coronavirus/2019\\_guidance.aspx](http://www.health.gov.on.ca/en/pro/programs/publichealth/coronavirus/2019_guidance.aspx)

# Ministry of Labour



COVID-19: Get the [latest updates](#) or take a [self-assessment](#).

Ontario



français

MENU

[Home](#) > [Government](#) > [Ministries](#)

## Ministry of Labour, Training and Skills Development

Working to prevent workplace injuries and illnesses, promoting and enforcing employment standards, helping settle workplace disputes and collective agreements, supporting apprenticeships, the skilled trades, industry training and employment services in Ontario.

Source: Ministry of Labour website <https://www.ontario.ca/page/ministry-labour-training-skills-development>

# MOH Directives

## COVID-19

### Directives, Memorandums and Other Resources

<b>Last reviewed</b>	May 29, 2020
<b>Last updated</b>	May 29, 2020

### Directives

<b>Document Title</b>	<b>Date</b>
<a href="#">Directive #5 for Hospitals within the meaning of the <i>Public Hospitals Act</i> and Long – Term Care Homes within the meaning of the <i>Long – Term Care Homes Act, 2007</i></a>	April 10, 2020
<a href="#">Directive #4 for Ambulance Services and Paramedics under the <i>Ambulance Act</i></a>	March 30, 2020
<a href="#">Directive #3 for Long – Term Care Homes under the <i>Long – Term Care Homes Act, 2007</i></a>	May 23, 2020
<a href="#">Directive #2 for Health Care Providers (Regulated Health Professionals or Persons who operate a Group Practice of Regulated Health Professionals)</a>	May 26, 2020
<a href="#">COVID-19 Operational Requirements: Health Sector Restart</a>	May 26, 2020
<a href="#">Directive #1 for Health Care Providers and Health Care Entities</a>	March 30, 2020

Source: Ontario. Ministry of Health. COVID-19: orders, directives, memorandums and other resources [Internet]. Toronto, ON: Queen’s Printer for Ontario; 2020 [cited 2020 Jun 16]. Available from:

[http://www.health.gov.on.ca/en/pro/programs/publichealth/coronavirus/dir\\_mem\\_res.aspx](http://www.health.gov.on.ca/en/pro/programs/publichealth/coronavirus/dir_mem_res.aspx)

# MOH Guidance for Primary Care



Ministry of Health

## COVID-19 Guidance: Primary Care Providers in a Community Setting

Version 5 – May 22, 2020

### Symptoms, Screening, and Testing Resources

Document title	Date
<a href="#">COVID-19 Provincial Testing Guidance Update</a>	June 2, 2020
<a href="#">Quick Reference Public Health Guidance on Testing and Clearance</a>	May 28, 2020
<a href="#">Coronavirus Disease 2019 (COVID-19) Testing - PHO</a>	April 18, 2020
<a href="#">COVID-19 Reference Document for Symptoms</a>	May 25, 2020
<a href="#">COVID-19 Patient Screening Guidance Document</a>	May 17, 2020

Source: Ontario. Ministry of Health. COVID-19: guidance for the health sector [Internet]. Toronto, ON: Queen's Printer for Ontario; 2020 [cited 2020 Jun 16]. Available from: [http://www.health.gov.on.ca/en/pro/programs/publichealth/coronavirus/2019\\_guidance.aspx](http://www.health.gov.on.ca/en/pro/programs/publichealth/coronavirus/2019_guidance.aspx)

# Health Care Resources

The screenshot displays the Public Health Ontario website interface. At the top, the logos for 'Public Health Ontario' and 'Santé publique Ontario' are visible, along with a 'Login' button and a search bar. The main content area features a large banner for 'Infection Prevention and Control' with a background image of two healthcare professionals. Below the banner, a 'Quick Access - COVID-19' section lists various resources:

- Test Information Sheet
- Laboratory Testing in Ontario
- Contact Tracing Initiative
- Data and Surveillance
- Long-Term Care Resources
- Daily Scan of Selected Public Health Organizations
- Health Care Resources** (highlighted)
- Public Resources
- What We Know So Far About...
- Synopsis of Key Articles
- Resources for Congregate Living Settings

To the right, a document cover for 'Infection Prevention and Control for Clinical Office Practice' is shown, published in June 2018 with a 2nd revision in April 2019. The cover includes the PIDAC logo and the text 'Infection Prevention and Control'.

Public Health Ontario website: <https://www.publichealthontario.ca/>

# Mode of Transmission for COVID-19

- The mode of transmission of COVID-19 is through direct contact and respiratory droplets
- The majority of cases have been linked to person-to-person transmission
- People shed the most virus just before their symptoms appear
- Respiratory droplets can be propelled up to 2 metres(m) but occasionally have been found up to 4 m away
- Transmission through the ocular surface (eye) is also considered a possible route of transmission

Ontario Agency for Health Protection and Promotion (Public Health Ontario). COVID-19– what we know so far about... routes of transmission [Internet]. Toronto, ON: Queen’s Printer for Ontario; 2020 [cited 2020 Jun 22]. Available from: <https://www.publichealthontario.ca/-/media/documents/ncov/wwksf-routes-transmission-mar-06-2020.pdf?la=en>

# IPAC Routine Practices versus COVID-19 Practices

- Most IPAC practices are the same ones that are to be performed at all times (Routine Practices)
- With the COVID-19 pandemic, there are some measures in addition to Routine Practices

Routine Practices	+ COVID-19 Measures
Risk Assessment	Universal/Full-shift Masking
Hand Hygiene	Signage and Screening
Personal Protective Equipment (PPE)	Enhanced Environmental Cleaning
Environmental Controls (e.g., cleaning equipment and environment)	Occupational Health – Self-monitoring, self-isolation
Administrative Controls (e.g. staff education, Occupational Health)	Physical Distancing and Waiting Room Set-up

Ontario Agency for Health Protection and Promotion (Public Health Ontario), Provincial Infectious Diseases Advisory Committee. Routine practices and additional precautions in all health care settings. 3rd ed. Toronto, ON: Queen’s Printer for Ontario; 2012. Available from: <https://www.publichealthontario.ca/-/media/documents/b/2012/bp-rpap-healthcare-settings.pdf?la=en>

## The Same – Routine Practices

- The system of infection prevention and control practices recommended by the Public Health Agency of Canada to be used with all patients during all care to prevent and control transmission of microorganisms in all health care settings

### Risk Assessment:

A Point of Care Risk Assessment (PCRA) is to be performed prior to any patient interaction to assess and analyze the potential for exposure to infectious disease

### PHO Personal Risk Assessment Modules

Ontario Agency for Health Protection and Promotion (Public Health Ontario), Provincial Infectious Diseases Advisory Committee. Routine practices and additional precautions in all health care settings. 3rd ed. Toronto, ON: Queen's Printer for Ontario; 2012. Available from: <https://www.publichealthontario.ca/-/media/documents/b/2012/bp-rpap-healthcare-settings.pdf?la=en>

# The Same – Hand Hygiene

- Consists of the use of alcohol-based hand rub (ABHR) or hand washing
- In health care, use of ABHR is preferred unless hands are visibly soiled
- ABHR 70-90% alcohol preferred
- Ensure hand hygiene products are available at point of care
- Gloves are not a substitute for hand hygiene
- Do not use ABHR on gloves

Ontario Agency for Health Protection and Promotion (Public Health Ontario), Provincial Infectious Diseases Advisory Committee. Best practices for hand hygiene in all health care settings. 4th ed. Toronto, ON: Queen's Printer for Ontario; 2014. Available from: <https://www.publichealthontario.ca/-/media/documents/B/2014/bp-hand-hygiene.pdf?la=en>

# The Same – Occupational Health

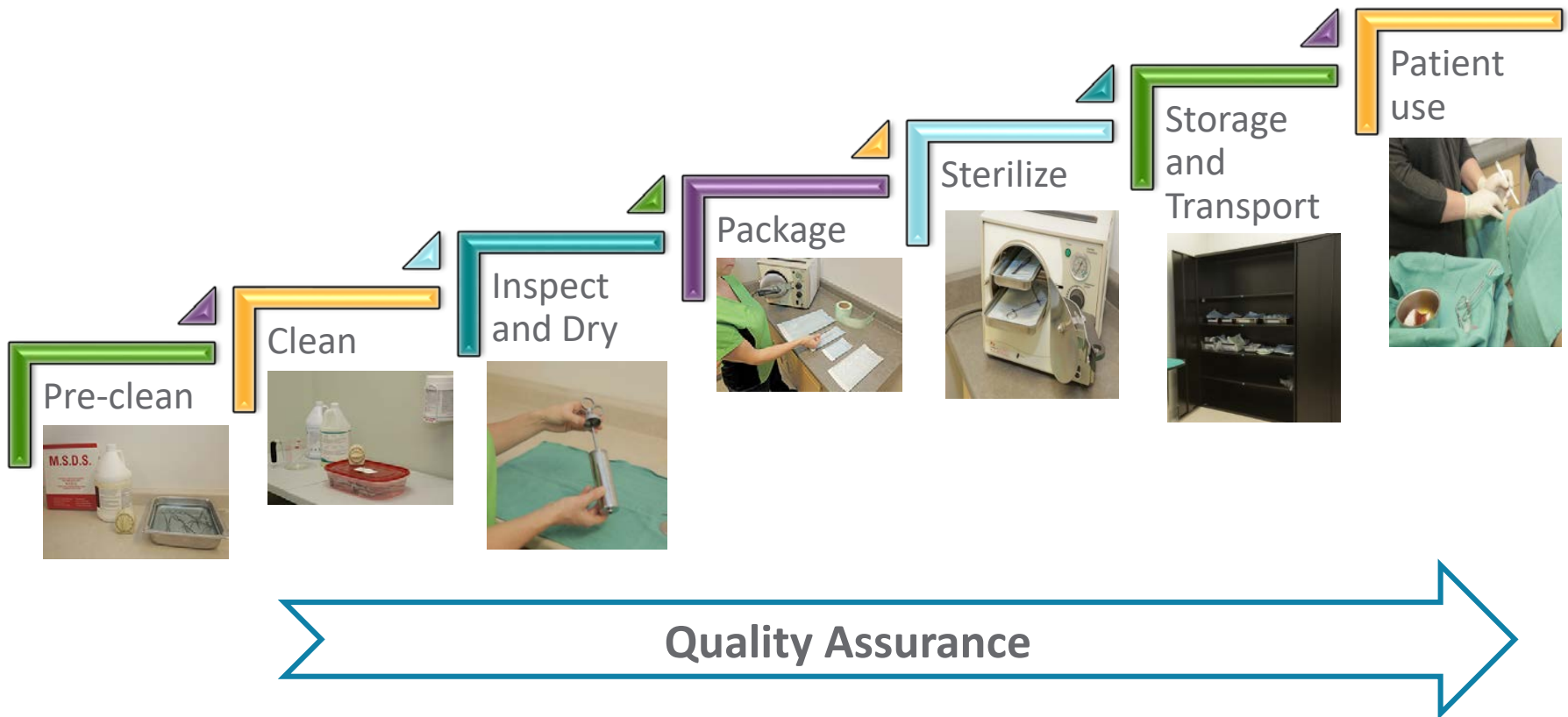
- Healthy workplace policy/procedure
  - Don't come to work ill (COVID-19 symptoms can be very mild)
  - Respiratory symptoms
  - Vomiting and/or diarrhea
  - Conjunctivitis
- Annual influenza vaccine
- Maintain all other vaccinations
- Requirements for the employer to report if the health care provider's illness is determined to be work-related
  - Consult your Occupational Health department or the Ministry of Labour

# The Same – Reprocessing

- Single-use critical and semi-critical medical equipment/devices are not to be reprocessed and/or reused
- Re-usable critical and semi-critical medical equipment/devices are reprocessed based on Spaulding classification
- Examples:
  - Pessary sizing kit – semi-critical – minimum level high level disinfection; sterilization preferred
  - Intramuscular stimulation (IMS) plunger – sterilization
  - Respiratory equipment – high-level disinfection/pasteurization

Ontario Agency for Health Protection and Promotion (Public Health Ontario), Provincial Infectious Diseases Advisory Committee. Best practices for cleaning, disinfection and sterilization of medical equipment/devices in all health care settings. 3rd ed. Toronto, ON: Queen's Printer for Ontario; 2013. Available from: <https://www.publichealthontario.ca/-/media/documents/b/2013/bp-cleaning-disinfection-sterilization-hcs.pdf?la=en>

# The Same - Reprocessing – Complex Process



Source: Ontario Agency for Health Protection and Promotion (Public Health Ontario). Infection Prevention and Control (IPAC) – online learning: reprocessing in community health care settings [Internet]. Toronto, ON: Queen’s Printer for Ontario; c2020 [cited 2020 Jun 17]. Available from: <https://www.publichealthontario.ca/en/LearningAndDevelopment/OnlineLearning/InfectiousDiseases/Reprocessing/Pages/Course.aspx>

# The Same – Laundry

- Wear gloves if contaminated with blood or body fluids; wear a gown if likely to contaminate your clothing
- Handle laundry gently without shaking; no pre-rinsing
- Specific requirements for laundering facilities in healthcare settings – including clinical offices
  - Separate space with negative pressure relative to surrounding areas
  - Hand hygiene facilities
  - Operate and maintain commercial laundry machines as per manufacturers instructions for use
- Other option - third-party commercial laundering service
- Household laundry equipment and laundromats – do not meet the requirements for laundry in a healthcare setting e.g. prolonged high temperatures

Ontario Agency for Health Protection and Promotion (Public Health Ontario), Provincial Infectious Diseases Advisory Committee. Best practices for environmental cleaning for prevention and control of infections in all health care settings. 3rd ed. Toronto, ON: Queen's Printer for Ontario; 2018. Available from: <https://www.publichealthontario.ca/-/media/documents/b/2018/bp-environmental-cleaning.pdf?la=en>

# The Same – Waste

- Regular waste and biomedical waste
- Dirty tissues and PPE
  - Regular waste stream
  - Dispose of items into a hands free waste receptacle
- Biomedical waste
  - Sharps container (acupuncture needles, needles)
  - Soiled materials that are so wet that blood can be squeezed out of them – biomedical waste container (i.e., yellow bag)

Ontario Agency for Health Protection and Promotion (Public Health Ontario), Provincial Infectious Diseases Advisory Committee. Best practices for environmental cleaning for prevention and control of infections in all health care settings. 3rd ed. Toronto, ON: Queen's Printer for Ontario; 2018. Available from: <https://www.publichealthontario.ca/-/media/documents/b/2018/bp-environmental-cleaning.pdf?la=en>

# The Same – Audit Practices

- Review of infection prevention and control (IPAC) practices of the clinic/office
- [IPAC CHECKLIST FOR CLINICAL OFFICE PRACTICE Core Elements](#)
- [IPAC CHECKLIST FOR CLINICAL OFFICE PRACTICE Reprocessing of Medical Equipment/Devices](#)

# The Same - Personal Protective Equipment (PPE)

Use of PPE is determined by your PCRA:

- Gloves:
  - Gloves are task-specific and single-use for the task
  - Do not use in hallways or non-patient care areas
- Gowns:
  - Disposable or reusable
- Surgical/procedure Mask:
  - No cloth masks for health care workers
  - Dispose of mask if it becomes wet or soiled

Ontario Agency for Health Protection and Promotion (Public Health Ontario), Provincial Infectious Diseases Advisory Committee. Routine practices and additional precautions in all health care settings. 3rd ed. Toronto, ON: Queen's Printer for Ontario; 2012. Available from: <https://www.publichealthontario.ca/-/media/documents/b/2012/bp-rpap-healthcare-settings.pdf?la=en>

## PPE (continued)

- Eye protection:
  - Goggles, face shield or visor attached to mask
- N95 Respirator:
  - Must be fit tested
  - Only for AGMP with COVID-19 patients or for patients with airborne disease such as active TB
- Aerosol-Generating Medical Procedures (AGMP)
  - Example: breath stacking, CPAP, high flow O<sub>2</sub>
  - Not: chest physiotherapy, stress test, oral hygiene





## Recommended Steps for Putting on/Taking Off PPE


# Personal Protective Equipment (PPE)

PUTTING ON PERSONAL PROTECTIVE EQUIPMENT		
1	PERFORM HAND HYGIENE	
2	PUT ON GOWN	
3	PUT ON MASK OR N95 RESPIRATOR	
4	PUT ON EYE PROTECTION	
5	PUT ON GLOVES	

Public Health Ontario | Santé publique Ontario  
PARTNERS FOR HEALTH | PARTENAIRES POUR LA SANTÉ

  [www.publichealthontario.ca](http://www.publichealthontario.ca)

REMOVING PERSONAL PROTECTIVE EQUIPMENT		
1	REMOVE GLOVES	
2	REMOVE GOWN	
3	PERFORM HAND HYGIENE	
4	REMOVE EYE PROTECTION	
5	REMOVE MASK OR N95 RESPIRATOR	
6	PERFORM HAND HYGIENE	



Source: Ontario Agency for Health Protection and Promotion (Public Health Ontario). Additional precautions signage and lanyard cards [Internet]. Toronto, ON: Queen's Printer for Ontario; 2020 [cited 2020 May 25]. Available from: <https://www.publichealthontario.ca/-/media/documents/1/2013/lanyard-removing-putting-on-ppe.pdf?la=en>

# Staff training




**Public Health Ontario** | **Santé publique Ontario**  
PARTNERS FOR HEALTH | PARTENAIRES POUR LA SANTÉ

## Recommended Steps for Putting On and Taking Off Personal Protective Equipment















This resource is an excerpt from the [Routine Practices and Additional Precautions, In All Health Care Settings \(Appendix I\)](#) and was reformatted for ease of use.

For more information please contact Public Health Ontario's Infection Prevention and Control Department at [ipac@oahpp.ca](mailto:ipac@oahpp.ca) or visit [www.publichealthontario.ca](http://www.publichealthontario.ca)

[ Images developed by Kevin Rostant. Some images adapted from Northwestern Ontario Infection Control Network – NWOICN ]



Showing 14 of 14 documents

 <p>Putting on Flatfold N95 Respirator 1 min   Published 7 Feb 2020</p>	 <p>Putting on Gloves 1 min   Published 22 Oct 2019</p>	 <p>Putting on Cone N95 Respirator 1 min   Published 22 Oct 2019</p>
 <p>Taking off Cone N95 Respirator 1 min   Published 22 Oct 2019</p>	 <p>Putting on Full Personal Protective Equipment 2 min   Published 22 Oct 2019</p>	 <p>Putting on Mask and Eye Protection 1 min   Published 22 Oct 2019</p>
 <p>Taking off gloves 1 min   Published 22 Oct 2019</p>	 <p>Putting on a Gown and gloves 2 min   Published 22 Oct 2019</p>	 <p>Taking off One-Piece Facial Protection 1 min   Published 22 Oct 2019</p>
 <p>Taking off Flatfold N95 Respirator 1 min   Published 22 Oct 2019</p>	 <p>Taking off Mask and Eye Protection 1 min   Published 22 Oct 2019</p>	 <p>Taking off a Gown and gloves 1 min   Published 22 Oct 2019</p>
 <p>Putting on One-Piece Facial Protection 1 min   Published 22 Oct 2019</p>	 <p>Taking off Full Personal Protective Equipment 1 min   Published 22 Oct 2019</p>	

Source: Ontario Agency for Health Protection and Promotion (Public Health Ontario). Recommended steps for putting on and taking off personal protective equipment [Internet]. Toronto, ON: Queen's Printer for Ontario; 2020 [cited 2020 May 25]. Available from: <https://www.publichealthontario.ca/-/media/documents/r/2012/rpap-recommended-ppe-steps.pdf?la=en>

Ontario Agency for Health Protection and Promotion (Public Health Ontario). Routine practices and additional precautions [Internet]. Toronto, ON: Queen's Printer for Ontario; 2020 [cited 2020 Jun 17]. Available from: <https://www.publichealthontario.ca/en/health-topics/infection-prevention-control/routine-practices-additional-precautions>

# PHO resources for health care: New resource

## Infection Prevention and Control Fundamentals

- Best practice training resources
- Meant to serve as an introduction to prepare newly introduced health care professionals with the fundamentals of infection prevention and control (IPAC)
- Can also be used by health care professionals of all levels to build on existing IPAC knowledge

Ontario Agency for Health Protection and Promotion (Public Health Ontario). Infection prevention and control fundamentals [Internet]. Toronto, ON: Queen's Printer for Ontario; 2020 [cited 2020 May 19]. Available from: <https://www.publichealthontario.ca/-/media/documents/ncov/ipac/ipac-fundamentals.pdf?la=en>

# COVID-19 – Personal Protective Equipment

ACTIVITY	HCW PPE
Before every patient interaction	HCW must conduct a point-of-care risk assessment to determine the level of precautions required
All interactions with and within 2 metres of patients who screen positive	Droplet and Contact Precautions: <ul style="list-style-type: none"> <li>• Surgical/procedure mask (fit-tested N95 respirator for aerosol generating medical procedures)</li> <li>• Isolation gown</li> <li>• Gloves</li> <li>• Eye protection (goggles or face shield)</li> <li>• Perform hand hygiene before and after contact with the patient and the patient environment and after the removal of PPE</li> </ul>
All interactions with and within 2 metres of patients who screen negative	<ul style="list-style-type: none"> <li>• Surgical/procedure mask required</li> <li>• Use of eye protection (goggles or a face shield) should be considered</li> <li>• Perform hand hygiene before and after contact with the patient and the patient environment and after the removal of PPE</li> </ul>

Ontario. Ministry of Health. COVID-19 operational requirements: health sector restart [Internet]. Toronto, ON: Queen’s Printer for Ontario; 2020 [cited 2020 May 19]. Available from:

[http://www.health.gov.on.ca/en/pro/programs/publichealth/coronavirus/docs/operational\\_requirements\\_health\\_sector.pdf](http://www.health.gov.on.ca/en/pro/programs/publichealth/coronavirus/docs/operational_requirements_health_sector.pdf)

# COVID-19 PPE Resources

- [IPAC Recommendations for Use of Personal Protective Equipment for Care of Individuals with Suspect or Confirmed COVID-19](#)
- [Droplet and Contact Precautions Non-Acute Care Facilities](#)



Ontario Agency for Health Protection and Promotion (Public Health Ontario). IPAC recommendations for use of personal protective equipment for care of individuals with suspect or confirmed COVID-19 [Internet]. Toronto, ON: Queen's Printer for Ontario; 2020 [cited 2020 May 19]. Available from: <https://www.publichealthontario.ca/-/media/documents/ncov/updated-ipac-measures-covid-19.pdf?la=en>

Source: Ontario Agency for Health Protection and Promotion (Public Health Ontario). PPE. Reprocessing photo shoot [IPAC Image Library].

# COVID-19 – Office Set Up

- One access point
- Signage at access point
  - Form of passive screening [COVID-19 Reference Document for Symptoms](#)
  - Asking patients/clients to clean hands and don a mask
- ABHR
- Masks for patients/clients and essential visitors/support persons (for those who do not have their own)
- Practice respiratory etiquette
- Tissues
- Hands free waste receptacle

Ontario. Ministry of Health. COVID-19 guidance: primary care providers in a community setting. Version 5 [Internet]. Toronto, ON: Queen's Printer for Ontario; 2020 [updated 2020 May 22; cited 2020 Jun 16]. Available from: [http://www.health.gov.on.ca/en/pro/programs/publichealth/coronavirus/docs/2019\\_primary\\_care\\_guidance.pdf](http://www.health.gov.on.ca/en/pro/programs/publichealth/coronavirus/docs/2019_primary_care_guidance.pdf)

# COVID-19 – Office Set Up

- Stagger appointments
- Number of people in the waiting space – patients/clients and essential visitors/support person
- Physical distancing
  - Chair spacing
  - Maintaining two metres (six feet) in the waiting area and between health care workers (HCWs)
- Remove toys and magazines

# COVID-19 – Screening

- Passive
  - Signage at the entry to your area/office/clinic
- Active
  - Patients/clients are to be screened over the phone for symptoms of COVID-19 before scheduling appointments using the [COVID-19 Patient Screening Guidance Document](#)
  - Patients/clients and their essential visitor/support person are screened again on arrival to the clinic
    - Consider the use of a protective barrier for staff conducting the active screening
    - If no protective barrier the staff would use Droplet/Contact Precautions

Ontario. Ministry of Health. COVID-19 guidance: primary care providers in a community setting. Version 5 [Internet]. Toronto, ON: Queen's Printer for Ontario; 2020 [updated 2020 May 22; cited 2020 Jun 16]. Available from: [http://www.health.gov.on.ca/en/pro/programs/publichealth/coronavirus/docs/2019\\_primary\\_care\\_guidance.pdf](http://www.health.gov.on.ca/en/pro/programs/publichealth/coronavirus/docs/2019_primary_care_guidance.pdf)

# COVID-19 – Management of Patient Who Screens Positive

- If a patient screens positive over the phone, the appointment should be deferred if possible and the individual referred for testing
- Only see patients, who screen positive, in person if you are able to follow Droplet and Contact Precautions and are knowledgeable on how to properly don and doff PPE
- Patients who screen positive at the office should be:
  - given a surgical/procedure mask and be advised to perform hand hygiene
  - Immediately placed in a treatment area away from others

Ontario. Ministry of Health. COVID-19 operational requirements: health sector restart. Version 1 [Internet]. Toronto, ON: Queen's Printer for Ontario; 2020 [updated 2020 May 26; cited 2020 Jun 16]. Available from: [http://www.health.gov.on.ca/en/pro/programs/publichealth/coronavirus/docs/operational\\_requirements\\_health\\_sector.pdf](http://www.health.gov.on.ca/en/pro/programs/publichealth/coronavirus/docs/operational_requirements_health_sector.pdf)

# COVID-19 – Masking/Full-shift Masking

- Purpose: Source control
- Masking of patients/clients and their essential visitor/support person
  - Cloth masks or procedure mask
- Full-shift Masking
  - Surgical/procedure mask is also recommended for all staff working outside of direct patient care areas when interacting with other HCPs and staff and physical distancing cannot be maintained
  - Masks should be discarded once removed – limited supplies - re-used as long as they are not visibly soiled, wet or otherwise damaged.

Ontario. Ministry of Health. COVID-19 guidance: primary care providers in a community setting. Version 5 [Internet]. Toronto, ON: Queen's Printer for Ontario; 2020 [updated 2020 May 22; cited 2020 Jun 16]. Available from: [http://www.health.gov.on.ca/en/pro/programs/publichealth/coronavirus/docs/2019\\_primary\\_care\\_guidance.pdf](http://www.health.gov.on.ca/en/pro/programs/publichealth/coronavirus/docs/2019_primary_care_guidance.pdf)

# COVID-19 – HCW/Staff Self-monitoring

- All staff in the office/clinic should self-monitor for COVID-19 symptoms at home and at work
- Feeling unwell?
  - While at work – Immediately self-isolate (i.e., remove yourself from providing care) and limit interactions with other staff
  - While at home – Immediately self-isolate in your home. Do not go to work
  - In either case, notify your immediate manager/supervisor and/or Occupational Health and Safety Department; contact your health care provider, Telehealth, your local public health unit
- Healthy work place – *do not come to work when you are ill*

# Environmental Cleaning

- All *common areas* should be regularly cleaned (e.g., at least daily)
  - [Cleaning and Disinfection for Public Settings](#)
- *Treatment areas*
  - All horizontal surfaces, and equipment used on the patient (e.g., exam table, thermometer, BP cuff) should be cleaned and disinfected before another patient is brought into the treatment area or used on another patient
- Plexiglass barriers are to be included in routine cleaning (e.g. daily)
  - Use a cleaning product that will not affect the integrity or function of the barrier

Ontario. Ministry of Health. COVID-19 operational requirements: health sector restart. Version 1 [Internet]. Toronto, ON: Queen's Printer for Ontario; 2020 [updated 2020 May 26; cited 2020 Jun 16]. Available from: [http://www.health.gov.on.ca/en/pro/programs/publichealth/coronavirus/docs/operational\\_requirements\\_health\\_sector.pdf](http://www.health.gov.on.ca/en/pro/programs/publichealth/coronavirus/docs/operational_requirements_health_sector.pdf)

# Environmental Cleaning

- Key points to remember:
  - Clean before you disinfect - combination cleaner/disinfectants area available
  - Disinfectants require a drug identification number (DIN)
  - Ready to use is preferred; no spray or trigger bottles
  - If not using ready to use – follow the manufacturer’s directions for dilution exactly
  - Ensure you have the correct contact time
    - Item must wet with disinfectant
    - Allow to dry – do not wipe off

Ontario. Ministry of Health. COVID-19 operational requirements: health sector restart. Version 1 [Internet]. Toronto, ON: Queen’s Printer for Ontario; 2020 [updated 2020 May 26; cited 2020 Jun 16]. Available from:

[http://www.health.gov.on.ca/en/pro/programs/publichealth/coronavirus/docs/operational\\_requirements\\_health\\_sector.pdf](http://www.health.gov.on.ca/en/pro/programs/publichealth/coronavirus/docs/operational_requirements_health_sector.pdf)

# COVID-19 “Non-cleanable” Equipment

- Considerations:
  - Try to find a cleanable alternative
  - Dedicating to one patient/have patient bring in their own
  - Patient cleans hands before and after
  - If patient showing symptoms of communicable illness, defer use of this type of equipment
  - Laminate paper products for wiping
  - If equipment becomes damaged or soiled, replace
  - Barriers, covers

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# Questions



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